Hadi Raza

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PROFESSIONAL SUMMARY

Healthcare billing expert turned data analyst skilled in Python, SQL, Power BI, and machine learning. Proven in boosting revenue cycles and turning complex data into business insights.

EXPERIENCE

Account Receivable Analyst – RCMEXPERTZ   **Mar 2024 – Present**

• Analyzed large volumes of healthcare financial data in Excel to identify denial trends and improve claim recovery.
• Built dashboards to track collection ratios and aging metrics, improving AR follow-up efficiency by 20%.
• Collaborated with the team to streamline claims workflow, reducing processing time.

Billing Executive – PMTAC
                                                                                  Nov 2022 – Dec 2023
• Utilized Excel to generate financial reports and analyze healthcare billing trends, leading to a 30% increase in revenue.
• Received a 5-star client review for outstanding service and communication.
• Contributed to team-wide recognition and reward by consistently exceeding client expectations.
• Worked cross-functionally to refine reporting workflows and implement client feedback efficiently.

PROJECTS

- **Customer Churn Prediction using Random Forest**

  Built a machine learning model to predict customer churn with 76% accuracy using Python and Random Forest algorithm. Identified key factors contributing to customer attrition, enabling proactive retention strategies.

- **Achieving Highest Accuracy with Different ML Algorithms**

  Developed and evaluated multiple machine learning algorithms to achieve optimal classification accuracy on structured data using Python.

- **Sales Performance Dashboard**

  Designed comprehensive Power BI dashboard analyzing sales data across multiple dimensions. Provided actionable insights that helped identify top-performing products and underperforming regions.

- **MySQL Pet Care Analysis**

  Developed complex SQL queries for pet healthcare database management, demonstrating advanced joins, sub queries, and data aggregation techniques for business intelligence.

EDUCATION

MS Business Analytics (2024 – 2026)
Fast Nuces Islamabad

BS Physics (2016 – 2020)
University of Poonch AJK

SKILLS

Languages: **MySQL**, **Python**
Data Visualization Tool: **Power BI**
Techniques: Prompt Engineering, Machine Learning, Statistical Analysis, Trend Analysis
Soft Skills: Analytical Mindset, Problem Solving, Team Collaboration, Initiative & Ownership

CERTIFICATIONS

Google Data Analytics – **Coursera**
Data Science Bootcamp – **Atomcamp**
SQL for Data Science – **Coursera**